

H2info

International City/County Managers' Assoc.

Louisa County Water Authority's General Manager, Pam Baughman recently received her International City/County Associations (ICMA) Credentialed Manager Certification. Pam is always looking for training opportunities that will enhance her knowledge for managing a public utility. She also looks for training opportunities that will enhance and streamline operations and provide the best customer service to our customers.

If you see Pam out and about, thank her for all of her hard work and dedication!

Coronavirus (COVID-19) - Reopening Guidance

As the Commonwealth of Virginia begins reopening in phases, so will Louisa County Water Authority. Whether Authority Team Members work directly or indirectly with the public, our jobs are to serve our customers and the citizens of Louisa County.

We developed a Reopening Guidance Memorandum to aid the Authority Team Members in transitioning from COVID-19 Preparedness to our "new normal". The guidance is intended to provide a responsible and safe approach to reopening the business office to serve our customers and the general public.

While still doing our part to reduce the risk associated with the spread of COVID-19, the Authority is making plans to return staffing to 100%. Although titled "Reopening Guidance" the Authority was never officially closed. All facilities and the business office were manned every scheduled day, just with a minimum amount of staff present to meet regulations and the public's needs.

Although the Authority is ramping up to return to a normal work schedule, our number one objective is to protect our staff and the public, to the fullest extent possible, from the risk associated with the spread of COVID-19. The Reopening Guidance will enable required functions and maintenance projects, previously put on hold, to move forward with a full on-site staff.

We appreciate everyone's patience and ask that you continue to bear with us as we navigate these uncharted waters. We encourage folks to continue conducting Authority business by phone, mail, email or through our website. If you visit our business office you will be required to wear a face mask. All business transactions will be conducted at the front counter. Meetings will require an appointment with all personal hygiene protocol measures having been implemented.

Stay safe! We look forward to seeing everyone soon!

We will continue to implement best practices to minimize risk of spreading COVID-19, including:

- Wash hands often with soap and water for at least 20 seconds.
- Use an alcohol-based hand sanitizer (only if soap and water are not available).
- Avoid touching your eyes, nose, and mouth.
- Cover your mouth and nose with a tissue or your sleeve (not your hands) when coughing or sneezing.
- Clean and disinfect frequently touched objects and surfaces.
- Stay home when you are sick.
- Avoid contact with sick people.
- Avoid non-essential travel.
- Practice social distancing.

Use trusted websites for current information,

- CDC - <https://www.cdc.gov/coronavirus/2019-ncov/index.html>
- VDH - www.vdh.virginia.gov/coronavirus Hotline # (434)972-6261
- OSHA: www.osha.gov/SLTC/covid-19/controlprevention.html#solidwaste
- WHO: www.who.int/publications-detail/water-sanitation-hygiene-and-waste-management-for-covid-19
- CISA: www.cisa.gov/insights

*****Common disinfection methods used in water and wastewater treatment are expected to be effective for inactivation of coronaviruses when executed properly.*****



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LCWA—Employee Spotlight (Page 2)
Christopher J. (Chris) Compton

Louisa County Water Authority



Hours of operation

The Northeast Creek Water Treatment Plant, Louisa Regional Wastewater Treatment Plant and the Zion Crossroads Wastewater Treatment Plant are manned seven days a week, 365 days a year, from eight to twelve hours a day, including holidays and weekends.

The Business office is open Monday—Friday 8:00 am—4:30 pm.

Contact Numbers

Business office phone: 540-967-1122

Business office Fax: 540-967-0656

Website: louisacountywaterauthority.org

After hours emergency: 540-967-1234

Employee Spotlight

This quarter we will shine the “Employee Spotlight” on Christopher J. (Chris) Compton. Chris has been employed by Louisa County Water Authority (LCWA) since May 2003. During his seventeen years of service, he has seen the Authority grow. Chris has been with the Authority through all the growth at Zion Crossroads. He started out operating wastewater treatment plants and transitioned to maintenance where he is currently second in command as Maintenance Manager. Chris has an Associate’s Degree in science from Piedmont Virginia Community College, holds a Class IV Wastewater Operator license and a Class V Water Operator License.

As mentioned previously, Chris has been with the Authority through all of the growth that has occurred at Zion Crossroads. From working at the Zion Crossroads Wastewater Treatment Plant to being present for the construction of the water tank; to the development of the wells; to all of the collection and distribution system installation, Chris has been present for all of the Zion Crossroads stages of development from nothing to where it is today. He has also been present for the construction of the Ferncliff Water Treatment Plant and the raw water line that will eventually bring water from the James River to Louisa County.

Chris is a wonderful Ambassador for the Authority. Arguably his best quality is that he is genuinely a nice guy.

Chris and his wife, Ruth Ann, live in Louisa County on his parent’s farm that has been in the family for generations. He enjoys hunting, fishing, and farming.

Current Projects and Initiatives

- Safety! Safety!! Safety!!!
 - 1) Fall Protection
 - 2) Safety Manual update
 - 3) Updating safety equipment
 - 4) Updating all personal protective equipment
- Geographic Information System Mapping (GIS)
 - 1) Work orders
 - 2) System inventory
 - 3) Asset management
- Fiscal goals
 - 1) Fiscal independence
 - 2) Build reserve funds
 - 3) Manage O & M expenses
- Apprenticeship Program
 - 1) Second approved program in Virginia
 - 2) Locating a viable candidate
- Employee Training and Enhancement
 - 1) Succession Planning
 - 2) Training
 - 3) Highly qualified staff
 - 4) Fairly compensated staff
- Rate Structure
 - 1) Rate reviews
 - 2) Rate setting
- Tractor Purchase
 - 1) Right-of-way clearing
- James River Water Project
- Zion Crossroads Wastewater Treatment Plant
 - 1) Dechlorination Facility
 - 2) Lightning protection system
- Louisa Regional Wastewater Treatment Plant
 - 1) Filter building Modifications
 - 2) Upgrade lighting
 - 3) Addition of sidewalks
 - 4) Splitter box modifications
- Northeast Creek Water Treatment Plant
 - 1) Sludge-vac System
- Regulations
 - 1) PFAS (Perfluorinated compounds, perfluoroalkyl acids, synthetic chemicals)
 - 2) Safe Yield
 - 3) Procurement
 - 4) SCC Rule update decision
 - 5) New Pretreatment rules
 - 6) Phase Three Watershed Implementation Plan
 - 7) Ammonia-Nitrogen limits
 - 8) Reassignment of Nitrogen and Phosphorous Limits