

H2info

Virginia Rural Water Association Award!

Chris Compton was recently named Maintenance Tech of the Year by the Virginia Rural Water Association. We also received the following email about Chris from Kevin Miller, Director of Engineering, Old Dominion Electric Cooperative, "I just wanted to compliment you on the water supply line right-of-way (ROW), pump house and tank areas. I drove by all three (3) and everything looked to be in great shape. We appreciate the County keeping up with all maintenance that goes along with the pipe line. Thanks again."

If you see Chris out and about, thank him for all of his hard work and dedication!

Coronavirus (COVID-19) Preparedness

In order to protect our staff and the public, we are doing our part to reduce the risk associated with the potential spread of the virus. Though no cases have been reported at the Water Authority, we continue efforts to minimize the risk associated with COVID-19, by implementing a continuity of Operations Plan.

Our plan will provide for all functions to continue, but with a limited staff and very limited public access to our facilities and business office. A reduced staff schedule will slow operations, but was implemented in the best interest of the community at large.

The Continuity of Operations Plan will enable required functions to continue with a limited on-site staff, telework staff and others who will report only as needed. Although our business office will be closed to the public, we will still be managing our day to day operations as quickly and smoothly as possible. Please bear with us as we navigate these uncharted waters. Most of our business will be conducted by phone, mail, email or through our website.

For any after-hours emergencies, please call the non-emergency line at 540-967-1234 or contact us through our website (louisacountywaterauthority.org). All contacts through the website are sent directly to a staff member via email and they will be checking email regularly until the State of Emergency is over.

The best way to minimize risk is to implement best hygiene practices, including:

- Wash hands often with soap and water for at least 20 seconds.
- Use an alcohol-based hand sanitizer (only if soap and water are not available).
- Avoid touching your eyes, nose, and mouth.
- Cover your mouth and nose with a tissue or your sleeve (not your hands) when coughing or sneezing.
- Clean and disinfect frequently touched objects and surfaces.
- Stay home when you are sick.
- Avoid contact with sick people.
- Avoid non-essential travel.
- Practice social distancing.

Use trusted websites for current information,

- CDC - <https://www.cdc.gov/coronavirus/2019-ncov/index.html>
- VDH - www.vdh.virginia.gov/coronavirus Hotline # (434)972-6261
- OSHA: www.osha.gov/SLTC/covid-19/controlprevention.html#solidwaste
- WHO: www.who.int/publications-detail/water-sanitation-hygiene-and-waste-management-for-covid-19
- CISA: www.cisa.gov/insights

*****Common disinfection methods used in water and wastewater treatment are expected to be effective for inactivation of coronaviruses when executed properly.*****



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LCWA—Employee Spotlight (Page 2)
Pamela S. (Pam) Baughman

Louisa County Water Authority



Hours of operation

The Northeast Creek Water Treatment Plant, Louisa Regional Wastewater Treatment Plant and the Zion Crossroads Wastewater Treatment Plant are manned seven days a week, 365 days a year, from eight to twelve hours a day, including holidays and weekends.

The Business office is open Monday—Friday 8:00 am—4:30 pm.

Contact Numbers

Business office phone: 540-967-1122

Business office Fax: 540-967-0656

Website: louisacountywaterauthority.org

After hours emergency: 540-967-1234

Employee Spotlight

This quarter we will shine the "Employee Spotlight" on Pamela S. (Pam) Baughman. Pam has been employed by Louisa County Water Authority (LCWA) since June 1996. During her nearly twenty-four years of service, she has climbed through the ranks from Office Manager to Finance Manager to Deputy General Manager and finally in October 2014 to General Manager. Pam has a Bachelors Degree in Business Administration from Averett University, she has a dual certification in Utility Management and recently received Certified Management credentials through the International City/County Management Association (ICMA).

Pam spends a great deal of her time ensuring compliant operation of the Authority owned and operated facilities. She makes sure staff have everything they need at the facilities as well as providing some of their wants. Pam also provides fiscal oversight of the Authority's Operations and Maintenance Budgets and Capital Improvement Budgets. There are always calls to make, meetings to attend, plans to review and a myriad of other things to complete in a day.

She fields all after hours calls and contacts the proper employee to respond to any after hour emergencies. Pam works with the Authority Board of Directors , with County management, Town of Louisa Management, Town of Mineral Management and the School System to keep everyone well informed. She is proud of her staff and strives to make sure they are highly qualified and fairly compensated.

From an approved Apprenticeship Program to initiating a GIS System to managing risk to fiscal independence, Pam is most proud of the planning efforts for the future.

Current Projects and Initiatives

- Safety! Safety!! Safety!!!
 - 1) Fall Protection
 - 2) Safety Manual update
 - 3) Updating safety equipment
 - 4) Updating all personal protective equipment
- Geographic Information System Mapping (GIS)
 - 1) Work orders
 - 2) System inventory
 - 3) Asset management
- Fiscal goals
 - 1) Fiscal independence
 - 2) Build reserve funds
 - 3) Manage O & M expenses
- Apprenticeship Program
 - 1) Second approved program in Virginia
 - 2) Locating a viable candidate
- Employee Training and Enhancement
 - 1) Succession Planning
 - 2) Training
 - 3) Highly qualified staff
 - 4) Fairly compensated staff
- Rate Structure
 - 1) Rate reviews
 - 2) Rate setting
- Tractor Purchase
 - 1) Right-of-way clearing
- James River Water Project
- Zion Crossroads Wastewater Treatment Plant
 - 1) Dechlorination Facility
 - 2) Lightning protection system
- Louisa Regional Wastewater Treatment Plant
 - 1) Filter building Modifications
 - 2) Upgrade lighting
 - 3) Addition of sidewalks
 - 4) Splitter box modifications
- Northeast Creek Water Treatment Plant
 - 1) Sludge-vac System
- Regulations
 - 1) PFAS (Perfluorinated compounds, perfluoroalkyl acids, synthetic chemicals)
 - 2) Safe Yield
 - 3) Procurement
 - 4) SCC Rule update decision
 - 5) New Pretreatment rules
 - 6) Phase Three Watershed Implementation Plan
 - 7) Ammonia-Nitrogen limits
 - 8) Reassignment of Nitrogen and Phosphorous Limits